



Why Choose Redwood Coast PACE?

At Redwood Coast PACE, our goal is to help you stay as healthy and independent as possible. Because we monitor our members' health on a regular basis, many participants have fewer health crises and better overall health.

Choosing to enroll in Redwood Coast PACE allows you to:

- Live at home in your own community for as long as it's safely and medically possible
- Maintain your independence, dignity and quality of life
- Receive health and supportive care services that are tailored to your individual needs
- Be assisted by friendly, competent healthcare professionals
- Easily obtain information and help in coordinating your health care
- Access acute and emergency care when needed – 24 hours a day, 7 days a week
- Get to and from the Center in reliable, comfortable, accessible vans
- Receive prescription drugs
- Provide peace of mind and support for your family members and caregivers



What Is Redwood Coast PACE?

Redwood Coast PACE is an all-inclusive health plan for qualified older adults. We provide medical, social, nutritional, rehabilitation, and support services for adults who:

- Are age 55 and older
- Need a nursing home level of care but who wish to remain at home or in the community. (The state of California determines/certifies each applicant's need for a nursing home level of care.)
- Can safely live in the community with no harm to themselves or others, and
- Reside in the Redwood Coast PACE service area — Arcata, Bayside, Blue Lake, Carlotta, Eureka, Ferndale, Fields Landing, Fortuna, Hydesville, Korbel, Loleta, McKinleyville, Rio Dell, Samoa, Scotia, or Trinidad

Redwood Coast PACE, a Program of All-inclusive Care for the Elderly, is a nationally recognized healthcare model. Redwood Coast PACE is licensed through the California Department of Health Care Services (DHCS) and the Centers for Medicare and Medicaid Services (CMS).



At Redwood Coast PACE, each participant's health, quality of life, and well-being are our top priority. We provide qualified older adults with a broad range of health and supportive care services that are convenient, reliable, and well coordinated.

Redwood Coast PACE is a program of the Humboldt Senior Resource Center, serving older adults on the North Coast since 1974.



Humboldt Senior Resource Center

707-443-9747

TTY 711 - California Relay Service

Three locations to serve you:

3798 Janes Road, Arcata

1910 California Street, Eureka

3200 Newburg Road, Fortuna

Redwood Coast PACE is open Monday - Friday, 8:30 am to 5:00 pm

www.humsenior.org



Humboldt Senior Resource Center

Your choice for care with dignity



707-443-9747

TTY 711 - California Relay Service

ATTENTION: If you speak a language other than English, language assistance services are available to you at no charge.

Call 1-707-443-9747

(TDD/TTY: 711 - California Relay Service)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 707-443-9747 TTY 711

www.humsenior.org

PACE@humsenior.org



What Services Are Provided by Redwood Coast PACE?

Our Interdisciplinary Team of healthcare professionals at each Center includes the Primary Care Provider, Nurse, Center Manager, Occupational and Physical Therapists, Social Worker, Activities Coordinator, Dietitian, Transportation Coordinator and others. The Interdisciplinary Team develops an individualized Plan of Care for each participant based on their unique care needs. Services are coordinated by the Interdisciplinary Team, are often provided at the Redwood Coast PACE Center, and may include:

- Adult day health care services
- Primary medical care
- Medical specialty services
- Vision, dental, hearing and foot care
- Prescription drugs
- Laboratory and diagnostic services
- Medical supplies and equipment
- Nursing and preventive health care
- Physical, occupational, speech and recreational therapies
- Social work services and family support
- Nutritional counseling, meal planning and home-delivered meals
- Home health, personal care and in-home assistance
- Transportation to and from the Center and medical appointments, as well as to other offsite services
- Nursing home care
- Hospitalization
- Ambulance and paramedic services
- Emergency and urgent care as needed, available 24 hours a day, 7 days a week



Each Redwood Coast PACE Center — Arcata, Eureka and Fortuna — is open Monday through Friday from 8:30 am to 5:00 pm. Participants may attend programs at the Center from one to five days a week, depending on need. Our Centers are inviting, comfortable and safe, with separate areas for dining, therapy, recreation, personal care, and the medical clinic. Nutritious meals and snacks are served at each Center.

Who Pays for Redwood Coast PACE Services?

The cost of services provided by Redwood Coast PACE is covered by Medi-Cal, Medicare, and private payment. Your share of cost, if any, will depend on your Medi-Cal and Medicare eligibility:

- If you are eligible for Medicare and Medi-Cal, or Medi-Cal only, you pay nothing to Redwood Coast PACE.
- If you are eligible for Medi-Cal with a share of cost, you pay a monthly premium to Redwood Coast PACE. This premium is equal to your share of cost as set by Medi-Cal rules.
- If you are eligible for Medicare only, you pay a monthly fee equal to the Medi-Cal payment, including a premium for Medicare Part D.
- If you are not eligible for Medicare and Medi-Cal, you pay a monthly fee equal to the Medicare and Medi-Cal payment.

The helpful Redwood Coast PACE staff can answer your questions regarding eligibility and cost. Just call 707-443-9747 (TTY users call 711 - California Relay Service).

Once enrolled, Redwood Coast PACE will arrange and pay for all care and services recommended by our Interdisciplinary Team. This includes any necessary specialty services or hospital care. Participants are financially responsible for any out-of-network services, that is, services (except for emergency services) not provided or authorized by Redwood Coast PACE.

How Do I Enroll in Redwood Coast PACE?

Enrollment in Redwood Coast PACE begins with just a phone call. You can reach our Enrollment Representative at 707-443-9747 (TTY users call 711 - California Relay Service).

Our staff will answer your questions and help assess whether Redwood Coast PACE will meet your care needs, and can help you arrange a visit to our Center. If you are interested in enrolling and meet the basic PACE eligibility requirements, the California Department of Health Care Services will review your application for level of care eligibility, a process that may take up to 45 days. Our staff will keep you informed during the review process.

It's important to remember that it is your choice to enroll in Redwood Coast PACE, and you can disenroll at any time. Your satisfaction is our goal.

1910 California Street, Eureka • 3200 Newburg Road, Fortuna • 3798 Janes Road, Arcata
Phone 707-443-9747 • TTY 711 – California Relay Service
www.humsenior.org